

GENERAL INFORMATION

Arrival and Departure

Sites are available from 12am and accommodation is available from 2pm. Check-out time is 10am.

Office Hours

Office hours are 9am-5pm, 7 days a week.

Amenities/Laundry/Camp Kitchen

Coin operated washing machines and dryers are available for guest use. Please report any faults to the office immediately.

Private Property

Management does not accept any liability for loss or damage to any caravan, vehicle, tent or lost property in the park. Please make sure you secure all valuables. Lost property can be handed into the office and will be held for two weeks.

Cleanliness

Please ensure that campsites and accommodation are left clean and tidy on departure. Including removing all rubbish from cabins and sites. Cleaning charges may apply if sites/cabins are left in an unreasonable condition.

Garbage

Wheelie bins are situated throughout the park and are emptied daily during peak periods. Please separate garbage and recycling. Please do not move bins from their location.

Security

Visitors

Security personnel are on duty during the Christmas school holidays and weekends during February, March and April.

All visitors must be registered at reception when entering the park. All visitors must vacate the park by 10pm.

Removal or damaging of vegetation on crown land is a criminal offence.

Hazards and Incidents

Please report all hazards and incidents to reception.

Vegetation

Dog owners must comply with the following conditions:

- Dogs will be kept on the leash at all times within the park. Dogs will not be left unattended in the park and will be kept quiet.
- Dog owners agree to take full responsibility of any personal injury or damage caused by their dogs while within the confines of the park and agree to pay for any claims of compensation in relation to the dog's activities.
- If dogs are in cabin accommodation, they must not go on the
- · Guests must pick up after their dogs.

WIFI Password

marengobeach

Boom Gates

On arrival and payment a code will be issued for the boom gate for one car only.

RULES AND REGULATIONS

- A speed limit of 5kph (walking pace) must be observed.
- Helmets must be worn while riding bikes, skateboards and scooters.
- Excessive noise, unruly behaviour, vandalism, bad language, unreasonable disturbance or any other conduct which disturbs the peaceful and quiet enjoyment of any site will not be tolerated. Park quiet time is 10 pm to 7
- Adult supervision is required for persons under age 18.
- Children must be accompanied by an adult while in the amenity block.
- A maximum of one caravan, one car, and six guests (exc. infants and no more than four adults) are permitted per site.
- All fires must accord with CFA guidelines and be enclosed in an elevated fireplace. Fires are not to be left unsupervised and must be extinguished by 10.30pm. Please see management before lighting a fire.
- To view full list of booking terms and conditions including fire and dog policy please visit www.greatoceanroadparks.com.au/terms-conditions

IMPORTANT SAFETY PROCEDURES

- In case of emergency contact 000.
- First Aid and AED available at the Office
- All vans must have fire extinguishers, fire blanket and working smoke dectector.
- A space of 2 metres between your neighbouring camp sites is required for CFA access and to avoid the spread of fire.
- All drawbars must face the nearest park road for CFA access.
- Give way to emergency vehicles at all times.
- Please familiarise yourself with the park evacuation plan, which can be found throughout the park in all facilities.
- Evacuation Assemble Points are marked on the park map. Please select an area to meet so that you can account for your friends/family.
- Open fires are not permitted at any time.
- All guests must comply with any total fire ban restrictions.
- The park BBQs are electric and can be used, however portable gas BBQs and stoves are not permitted on days of total fire ban.
- In case of emergency do not move your vehicle, caravan or tent.
- Bushfire information 1800 240 667.

Marengo Family Caravan Park

15 Marengo Crescent, Marengo 3234 Office (03) 5237 6162

www.greatoceanroadparks.com.au/marengo marengo@greatoceanroadauthority.vic.gov.au Managed by





